



American Network of Community Options and Resources
A National Network of Providers Offering Quality Supports to People with Disabilities

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Positive Outcomes:

A Provider's Guide to Active Treatment

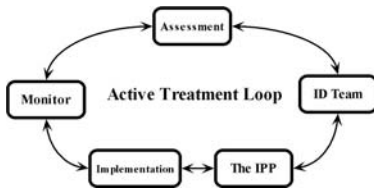
ANCOR Member Price: \$65 ** Non-member Price: \$85

The American Network of Community Options and Resources (ANCOR)
in association with
Catherine V. Hayes, MA
of H&W Independent Solutions, Inc.

Navigate regulations, guide employees, develop systems that work and, *most importantly*, provide *positive outcomes* for people with disabilities.

Learn and implement the ACTIVE TREATMENT Loop:

- ☞ **Assessing** — getting to know the person
- ☞ **Individual Planning** — with the person
- ☞ **Implementing** — doing & supporting towards independence
- ☞ **Program Documentation & Monitoring** — checking progress and retraining
- ☞ **Making Needed Changes**
- ☞ **Assessing Again**



A user-friendly manual that promotes better understanding and implementation of active treatment by providers.

Written by
Catherine V. Hayes, MA

Ms. Hayes was previously the U.S. Centers for Medicare & Medicaid Services' ICF/MR team leader and then branch chief for Survey and Certification's Continuing Care Providers. Catherine has experience as Director of Operations and trainer/surveyor for The Accreditation Council (now the Council on Quality and Leadership), as a provider and as a quality enhancement manager. She is now a nationally recognized consultant and trainer, specializing in helping agencies serving people with developmental disabilities. H&W Independent Solutions, Inc. is a nationally focused training and consultation firm, offering individually tailored services to

- ☞ Provides an introduction to the survey process and the regulatory requirements.
- ☞ Helps your staff better understand the ICF/MR regulations.
- ☞ Provides design guidance for an internal quality assurance system enabling the achievement of positive outcomes for the individuals you support.
- ☞ Helps determine what is needed and best for the individuals who depend on you for supports.
- ☞ Provides real-life examples of different ways to meet the intent of ICF/MR regulations regarding active treatment.

agencies in the disability community. H&W's goal is simple: helping you contribute to the improvement and enjoyment of life for those who rely on you for assistance.

FOR PUBLICATION AND ORDERING INFORMATION
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ANCOR

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