Understanding the Human and Fiscal Impact of COVID-19 on Disability Supports

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➢ Rationale
➢ Key Findings

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Rationale for Survey

➢ **Produce a statistically sound analysis of the impact of the COVID-19** pandemic on IDD (ID/A) service providers

➢ **Demonstrating the Need**

  ▪ Informing Congress about the need for funding from the CARES Act, (which allocated $100 billion for the Public Health and Social Services Emergency Fund and subsequent $75 billion additional allocation to PHSSEF

  ▪ Anticipating ongoing needs we hope to be addressed in a 4th Relief Package

➢ **Data-informed and supported advocacy**

  ▪ Define and validate the narrative

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Survey Development

- **Determined data elements**
  - Closure of lines of service
  - Atypical DSP-related expenses
  - Provider cash on hand

- **Developed survey questions and data sources**
  - Conducted face validity and vetted each question

- **Created survey tool and communication pieces**

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Survey Process

- **Distribution of survey**
  - Determined target participants (ANCOR members and other providers in state associations)
  - Distributed survey to target participants
  - Implemented communication strategy to maximize response rate

- **Data integrity**
  - Preliminary data reviewed by research consultant
  - Determined what data had integrity and mitigated any data issues
  - Sent final data set to independent firm for analysis

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Survey Analysis

- **Avalere**
  - Avalere completed draft analysis
  - ANCOR team reviewed the draft analysis for clarity and follow-up questions
  - Analysis finalized for distribution

Survey Responses

Table 1. Survey Participants Summary

Category	Valid Responses Received	Average Number of DSPs[2]
All Organizations	689 (100%)	362
Small Organizations*	67%	77
Large Organizations*	33%	916

Source: Avalere analysis of COVID-19 Impact Member Survey, ANCOR, April 2020

- ➢ 689 Valid responses

- ➢ 240,000 DSPs represented

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Program Closures

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Table 2. Organizations Required to Close I/DD Service Line by Government Order

Survey Question	All Organizations	Small Organizations	Large Organizations
Closure of Any I/DD Service Line	468 (68%)	290 (63%)	178 (78%)
% of Annual Revenue	32%	40%	31%

Source: Avalere analysis of COVID-19 Impact Member Survey, ANCOR, April 2020

➢ 54% reported day service closures

➢ 31% reported supported employment service closures

➢ 19% reported transportation service closures

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Additional Costs

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Table 3. Additional Staff-Related Costs Among Organizations Serving Individuals with I/DD Due to COVID-19 Pandemic

Expense Category	Staff Overtime	Onboarding	Training
N	689 (100%)	679 (98%)	684 (99%)
Yes	52%	21%	27%

➢ $77,000 – Additional <u>Over Time</u> Expense / month

➢ $16,000 – Additional <u>Staff Training</u> Expense / month

➢ $28,000 – Additional Employee <u>Onboarding</u> Expenses / month

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Ability to Sustain Operations

Table 4. Financial Viability of Organizations Serving Individuals with I/DD

Category	Cash-on-Hand as % of Annual Revenue	Months of Sustained Operations Threshold	Number of Organizations Not Able to Operate Beyond Threshold
N	598 (87%)	598 (87%)	598 (87%)
All Organizations	10%	1.2	55%

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What is our ask…

➢ **$20 Billion to stabilize the direct support workforce during the COVID-19 crisis**

➢ **Funding to be used for:**

   ➢ Overtime pay for DSPs and other frontline workers

   ➢ Enhanced pay for DSPs and other frontline workers

   ➢ Staff stabilization funding to pay for DSP recruitment and retention measures

   ➢ Procurement of PPE

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So what can you do?

➢ Watch your email for our latest Action Alert and take action!

➢ Reach out to your Senators and Congresspeople about why this is important.

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