



Impact of COVID-19 on Organizations Serving Individuals with Intellectual & Developmental Disabilities

Executive Summary of Key Findings (published April 30, 2020)

The COVID-19 pandemic has put immense pressure on Medicaid-funded providers of long-term supports and services for people with intellectual and developmental disabilities (I/DD).

To quantify the impact of the crisis, ANCOR fielded a survey in April 2020. The survey yielded 689 responses from providers in all 50 states, the District of Columbia, Guam and Puerto Rico. The results were synthesized by leading health care research firm Avalere and published in a new report, [*Impact of COVID-19 on Organizations Serving Individuals with Intellectual & Developmental Disabilities*](#). For more information about the report, contact Donna Martin at dmartin@ancor.org.

Key Findings

1 68% of respondents reported having had to close one or more service lines, resulting in a 32% average loss of revenue.

2 82% of respondents reported having closed at least one employment-related program.

3 On average, respondents reported an additional \$28,000 in monthly expenses (e.g., PPE, cleaning supplies, etc.).

By the Numbers

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The number of months the average provider could stay afloat using only the cash they have on hand

\$44,000

The average monthly cost related to training and onboarding during the crisis

25%

of respondents reported suspending staff training activities altogether.

\$77,000

The average additional monthly cost related to overtime expenses during the crisis

34%

of respondents reported that procuring PPE was a significant challenge.