Measures for I/DD Waiver Services
Throughout the COVID-19 emergency period, to encourage social distancing and stop the spread of the pandemic, the agency recommends that providers and participants limit participation in congregate settings or activities.

1. The State will allow Day Support services and its sub-services to be provided wherever a participant authorized to receive such services is located.
2. During this timeframe, the MCO may authorize the Residential Service (T2016) provider to deliver Day Supports (T2021) to an authorized waiver participant if the participant’s current Day Supports service provider is unable to provide such service due to the pandemic. The agency waives all settings-related exception request processes relating to both services during the period of the emergency.
3. The criteria to use a service at a minimum of every 30 days is waived.
4. Comprehensive Supports will allow payment to family caregivers or legally responsible individuals, suspending the conflict of interest mitigation.
5. All Personal Care Service (PCS) may be delivered in a person's home or a temporary setting, including a family member's home.
   a. The EVV requirements for temporary staff or in temporary living arrangements is suspended.
6. Wellness Monitoring may be completed using telecommunications (phone), televideo consultations/telemmedicine or telehealth services methods that meet the following criteria:
   a. Comply with the Health Insurance Portability and Accountability Act (HIPAA);
   b. Such a process must provide interactive audio or video communications, permitting real-time contact between a distant provider, who is present and participating in the visit, and the individual receiving an appointment.
7. Waiver services that require face-to-face contact between a provider, case manager or caregiver should be conducted using methods that promote social distancing throughout the period of the pandemic.

The exception granted through this guidance is good through May 1, 2020, at which time the guidance will be revisited for a potential extension, as necessary.

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