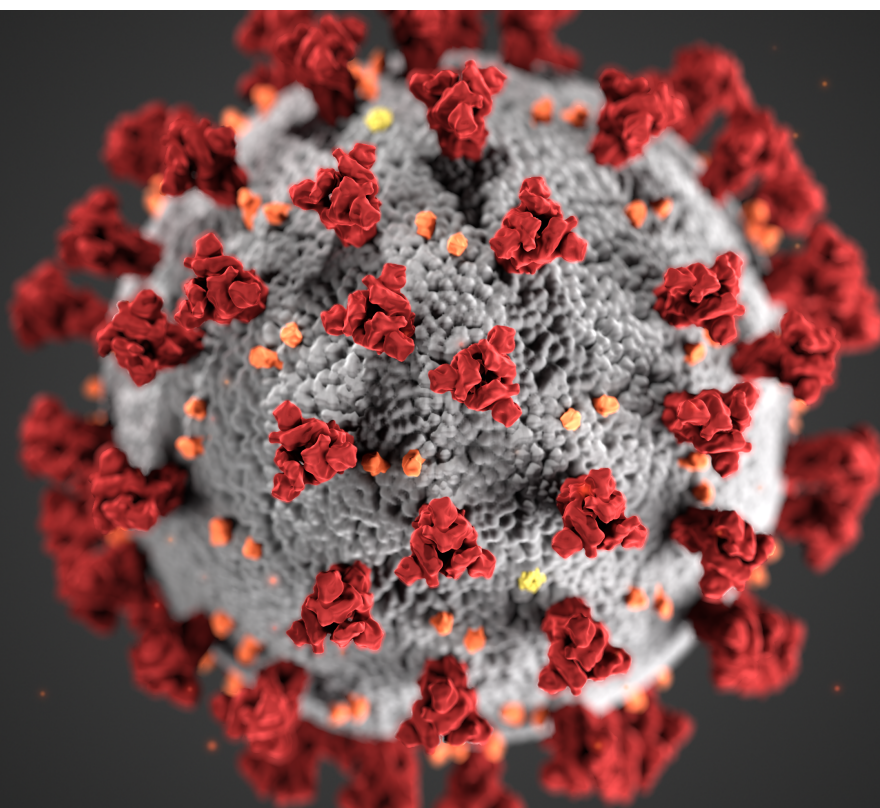




KENTUCKY ASSOCIATION OF PRIVATE PROVIDERS

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COVID-19 IMPACT REPORT

BACKGROUND

ABOUT KAPP

The Kentucky Association of Private Providers (KAPP) is a statewide trade association representing over 100 providers of community-based services through Kentucky's 1915c waivers. KAPP members provide a wide range of services including facility-based services. KAPP members provide critical support to over 10,000 Kentuckians with intellectual and developmental disabilities and employ over 9,000 Direct Support Professionals.

COVID-19

COVID-19, a novel coronavirus, is a highly contagious respiratory disease that can result in serious illness or death. Because COVID-19 can spread rapidly through communities, Governor Andy Beshear declared a State of Emergency on March 6, 2020. On March 17, 2020 Governor Beshear issued an interim guidance requiring that all Adult Day Training programs be closed on or before March 20, 2020. Since that time, Kentucky's Cabinet for Health and Family Services has issued guidance which prohibits the provision of most in-person, community based 1915c waiver services.

THE SURVEY

KAPP members recognize the incredible need for social distancing and the extra measures taken by the Governor and the Cabinet for Health and Family Services to protect individuals with intellectual and development disabilities who receive community-based care from contracting COVID-19. With that said, the financial impact of this pandemic on providers has been tremendous. This survey was created to identify the services most impacted and accurately capture the financial impact of the COVID-19 pandemic on service providers.

CONCLUSION

Waiver providers are struggling as a result of service closures and significantly reduced service utilization. Waiver providers are the state's safety net. Without waiver providers, individuals with IDD may be forced into a more restrictive setting which may not be appropriate based on the needs of the individual. For the health, safety, and welfare of the participants served, we must do everything in our power to make sure waiver providers remain solvent so that participants can continue to receive vitally important, community based support services.

COVID-19 RELATED COSTS

PERSONAL PROTECTION EQUIPMENT

\$1,199.89 PER PROVIDER

Respondents reported an average additional expense of \$1,199.89 for purchases of PPE during the period of **March 6 - April 24**.

- These costs will continue to increase as providers gain access to and use additional PPE.
- Respondents reported difficulty in purchasing PPE.
- Many providers have received cloth masks donated from the community.

DISINFECTANT AND SANITIZER

\$888.18 PER PROVIDER

Respondents reported an average additional expense of \$888.18 for purchases of disinfectant and sanitizer during the period of **March 6 - April 24**.

- These costs will continue as providers use and repurchase disinfectant and sanitizer.
- Respondents reported difficulty in purchasing disinfectant and sanitizer.
- Many providers have received donated cloth masks from the community.

TECHNOLOGY

\$1,695.92 PER PROVIDER

Respondents reported an average additional expense of \$1,695.92 for COVID-19 related technology during the period of **March 6 - April 24**.

NOTE: Respondents were asked to report costs specific to the COVID-19 pandemic for the period of March 6-April 24.

COVID-19 RELATED COSTS

OVERTIME

\$6,401.05 PER PROVIDER

Respondents reported an average additional expense of \$6,401.05 for COVID-19 related overtime during the period of **March 6 - April 24**.

- There is a well-documented, national workforce crisis. Waiver providers have had incredible difficulty recruiting and retaining qualified direct support professionals. COVID-19 makes DSP recruitment even more difficult than it was previously.
- Providers will experience increased overtime costs that will continue until day services reopen.

SICK/FMLA LEAVE

\$2,129.57 PER PROVIDER

Respondents reported an average additional expense of \$2,129.57 for COVID-19 related paid sick and FMLA leave during the period of **March 6 - April 24**.

- These costs will continue to increase as COVID-19 spreads through Kentucky and schools remain closed.
- Traditionally, FMLA leave is unpaid leave. Further, many providers are unable to offer paid sick leave as a part of their employee benefits package due to financial constraints.
- The Family First Coronavirus Recovery Act requires employers to pay employees a combination of sick and FMLA leave for up to 12 weeks for a number of reasons, including inability to obtain child care.

OTHER COVID-19 RELATED EXPENSES

\$10,262.22 PER PROVIDER

Respondents reported an average additional expense of \$10,262.22 for “other COVID-19 related expenses” during the period of **March 6 - April 24**. These expenses include:

- Attorney’s fees for COVID-19 related consultation.
- Supplies for daily activities to keep participants engaged.
- COVID-19 related employee incentive programs.
- Increased administrative burden.
- Increased food, utility, and entertainment costs.
- Increased residential staffing costs due to day program closures.
- Closed Day Training facility rent and utility costs.
- Lost revenue from production of contract items.

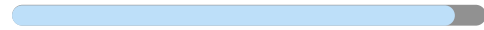
NOTE: Respondents were asked to report costs specific to the COVID-19 pandemic for the period of March 6-April 24.

POSITIVE COVID-19 CASES

HAS A PARTICIPANT
YOU SUPPORT
TESTED POSITIVE FOR
COVID-19?

IF YES, HOW MANY?

NO: 91.55%



YES: 8.45%



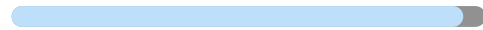
8*

PARTICIPANTS

HAVE ANY OF YOUR
STAFF TESTED
POSITIVE FOR
COVID-19?

IF YES, HOW MANY?

NO: 94.37%



YES: 5.63%



4

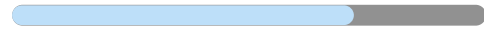
TOTAL STAFF

*Note: Respondents reported that they support a total of 8 participants who have tested positive for COVID-19. KAPP cannot determine if any of these reported positives are duplicates.

CLOSED SERVICES

HAVE YOU CLOSED A
SERVICE AS A RESULT
OF COVID-19?

YES: 68.75%

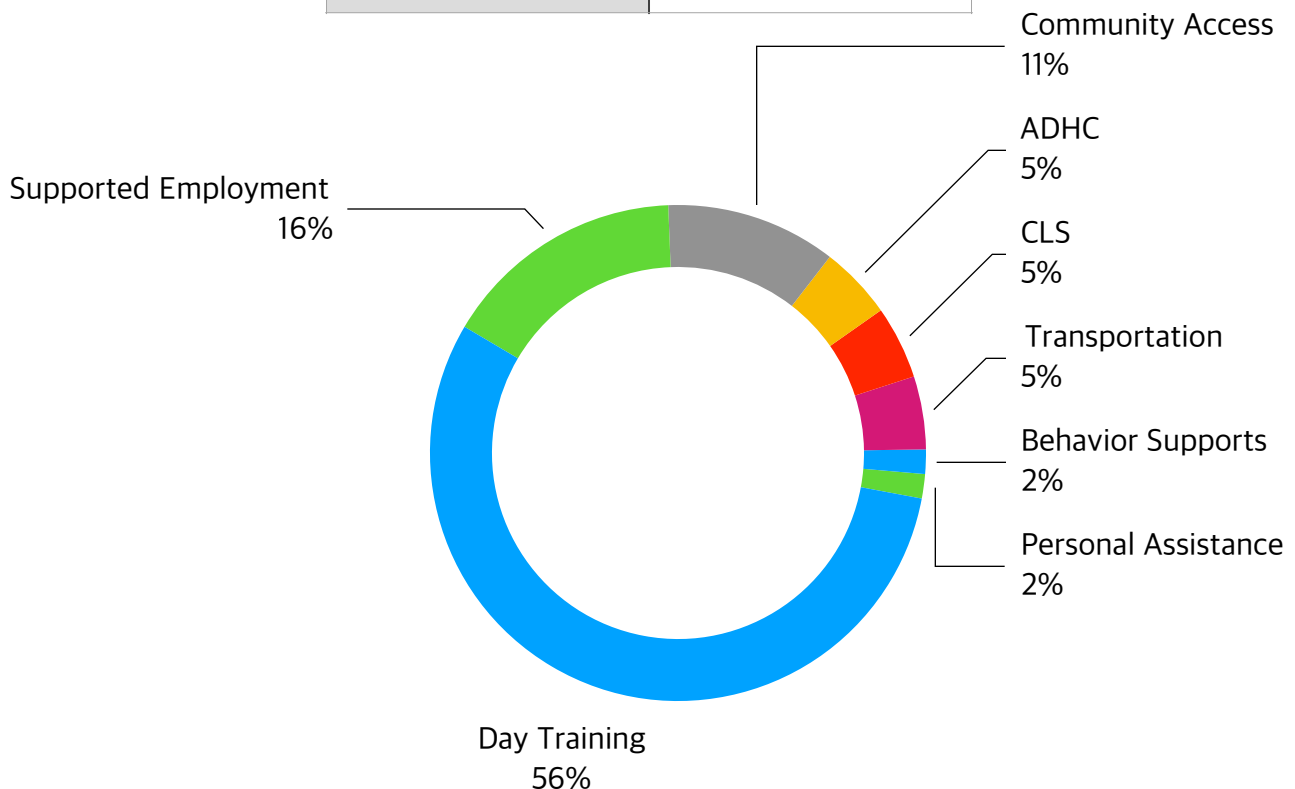


NO: 31.25%



Closures Reported Per Service

Day Training	35
Supported Employment	10
Community Access	7
ADHC	3
CLS	3
Transportation	3
Behavior Supports	1
Personal Assistance	1



CLOSED SERVICES

ADHC

\$167,749.78 LOST REVENUE PER CLOSED PROGRAM

As a result of COVID-19 related service closures, respondents reported average lost revenue in the amount of \$167,749.78 during the period of **March 6 - April 24**.

- ADHC's were required to close on or before March 20, 2020.
- The majority of respondents reported closing ADHC programs on March 20, 2020.
- The bulk of this lost revenue can likely be attributed to the period of **March 20 - April 24**.

DAY TRAINING

\$71,690.67 LOST REVENUE PER CLOSED PROGRAM

As a result of COVID-19 related service closures, respondents reported average lost revenue in the amount of \$71,690.67 during the period of **March 6 - April 24**.

- Day Training facilities were required to close on or before March 20, 2020.
- The majority of respondents reported closing Day Training programs sometime between March 16 and March 20.
- The bulk of this lost revenue can likely be attributed to the period of **March 16 - April 24**.

Day Training lost revenue varies greatly depending on program size. The average lost revenue by annual operating budget can be found below:

Annual Operating Budget	Average Lost Revenue
\$1-\$500,000	\$30,519.31
\$500,000-\$1,000,000	\$60,152.70
\$1,000,000-\$2,000,000	\$143,668.17
\$2,000,000-\$4,000,000	\$211,416.21

TRANSPORTATION

\$58,948.85 LOST REVENUE PER CLOSED PROGRAM

As a result of COVID-19 related service closures, respondents reported average lost revenue in the amount of \$58,948.85 during the period of **March 6 - April 24**.

- The majority of respondents reported closing Transportation programs on March 20
- The bulk of this lost revenue can likely be attributed to the period of **March 20 - April 24**.

CLOSED SERVICES

SUPPORTED EMPLOYMENT

\$23,065.53 LOST REVENUE PER CLOSED PROGRAM

As a result of COVID-19 related service closures, respondents reported average lost revenue in the amount of \$23,065.53 during the period of **March 6 - April 24**.

- The majority of respondents reported closing Supported Employment programs on March 20, 2020, though many closed before that date.
- The bulk of this lost revenue can likely be attributed to the period of **March 20 - April 24**.

COMMUNITY ACCESS

\$16,990.15 LOST REVENUE PER CLOSED PROGRAM

As a result of COVID-19 related service closures, respondents reported average lost revenue in the amount of \$16,990.15 during the period of **March 6 - April 24**.

- The majority of respondents reported closing Day Training programs sometime between March 13 and March 20.
- The bulk of this lost revenue can likely be attributed to the period of **March 13 - April 24**.

CLS

\$11,614.00 LOST REVENUE PER CLOSED PROGRAM

As a result of COVID-19 related service closures, respondents reported average lost revenue in the amount of \$11,614.00 during the period of **March 6 - April 24**.

- The majority of respondents reported closing CLS programs on March 20
- The bulk of this lost revenue can likely be attributed to the period of **March 20 - April 24**.

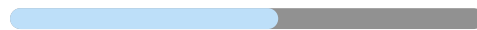
REDUCED SERVICES

HAVE YOU EXPERIENCED A
REDUCTION IN THE
UTILIZATION OF A SERVICE?

YES: 49.18%



NO: 50.82%



BEHAVIOR SUPPORTS

\$33,600.00 LOST REVENUE PER PROGRAM

As a result of COVID-19 respondents reported average lost revenue in the amount of \$33,600.00 during the period of **March 6 - April 24**. Reasons given for reduced services include:

- Social distancing orders.
- Participants do not want to utilize telehealth.
- Telehealth is not a viable option for many participants.

CLS

\$27,649.70 LOST REVENUE PER PROGRAM

As a result of COVID-19 respondents reported average lost revenue in the amount of \$27,649.70 during the period of **March 6 - April 24**. Reasons given for reduced services include:

- Social distancing orders.
- Participants do not want to utilize telehealth.

RESIDENTIAL (ALL LEVELS)

\$14,718.25 LOST REVENUE PER PROGRAM

As a result of COVID-19 respondents reported average lost revenue in the amount of \$14,718.25 during the period of **March 6 - April 24**. Reasons given for reduced services include:

- Family brought participant home due to COVID-19.
- Unable to fill residential vacancies due to COVID-19.

REDUCED SERVICES

COMMUNITY ACCESS

\$8,500.00 LOST REVENUE PER PROGRAM

As a result of COVID-19 respondents reported average lost revenue in the amount of \$8,500.00 during the period of **March 6 - April 24**. Reasons given for reduced services include:

- Social distancing orders.

RESPITE

\$5,858.53 LOST REVENUE PER PROGRAM

As a result of COVID-19 respondents reported average lost revenue in the amount of \$5,858.53 during the period of **March 6 - April 24**. Reasons given for reduced services include:

- Social distancing orders.

PERSONAL ASSISTANCE

\$4,948.74 LOST REVENUE PER CLOSED PROGRAM

As a result of COVID-19 respondents reported average lost revenue in the amount of \$4,948.74 during the period of **March 6 - April 24**. Reasons given for reduced services include:

- Social distancing orders.

OT, PT, SLP

\$110,062.50 LOST REVENUE PER CLOSED PROGRAM

As a result of COVID-19 respondents reported average lost revenue in the amount of \$110,062.50 during the period of **March 6 - April 24**. Reasons given for reduced services include:

- Participants do not want to utilize telehealth.
- Telehealth is not a viable option for many participants



KENTUCKY ASSOCIATION OF PRIVATE PROVIDERS

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