



National Center on Advancing Person-Centered Practices and Systems

The PAE Attention Framework: Understanding the Ingredients for Successful Stakeholder Engagement

March 30, 2020, 1-2:30 PM, EST

To register, visit: https://zoom.us/webinar/register/WN_6FFM1hsFS4-4Hix0m9JNLQ

Stakeholder engagement is essential for successful transformation to more person-centered practices. Stakeholders, including those with lived experience, informal support networks, providers, and broader communities, all have invaluable insights to inform re-design, ensure buy-in, and support implementation. Even so, stakeholder engagement is a stumbling block for many program administrators spearheading systems change efforts. This webinar will: 1) examine the common benefits and obstacles to meaningful stakeholder engagement, 2) review a simple framework to guide engagement activities, and 3) provide real life examples of how this framework can build stakeholder trust and sustainable engagement strategies for success.

A headshot of Dr. Erin McGaffigan, a woman with long brown hair, smiling.	<p>Dr. Erin McGaffigan has 22 years of experience in long-term services and supports for older adults and people with diverse disabilities. Her PAE Attention framework, developed as a result of her 2011 dissertation, informs her work with program administrators, researchers, advocates, health plan administrators, and people with lived experience to design and improve stakeholder engagement activities.</p>
A headshot of Ms. Fracht, a woman with dark hair and glasses, wearing a blue top.	<p>Ms. Fracht has been advocating for herself and others for years and has received multiple awards for this work. She has worked at Advocates, Inc. as a Self-Advocacy Coordinator since 2009. Ms. Fracht also has sat on many advisory groups to inform program design and improvements, including Boards, Strategic Planning Workgroups, Human Rights committees, and more.</p>
A headshot of Keith Jones, a man with a beard and a headset, looking slightly to the side.	<p>Keith Jones, President of SoulTouchin' Experiences is an African American activist and entrepreneur with cerebral palsy. As a strong advocate for independent quality living in the community, Mr. Jones has participated actively in various issues that face people with disabilities. These areas include, housing, education, and voting access.</p>
A headshot of Bob Weir, an older man with a full white beard, wearing a blue shirt and a red tie.	<p>Bob Weir is currently the Home and Community-Based Policy Analyst for the State of Oregon Department of Human Services Aging and People with Disabilities program. Bob's experience includes work for people with developmental disabilities, adolescents in the Oregon State Hospital, and 31-years focused on seniors and people with physical disabilities.</p>

NCAPPS is an initiative from the Administration for Community Living and the Centers for Medicare & Medicaid Services to help States, Tribes, and Territories to implement person-centered practices. NCAPPS webinars are open to the public, and are geared toward human services administrators, providers, and people who use long-term services and supports. All NCAPPS webinars will be recorded and archived at <https://ncapps.acl.gov>.