



As a company, we have the opportunity to serve the most awesome group of people. It is so inspiring to see providers, caregivers, teachers, ect...that believe so strongly in their calling, to serve the aging and intellectual and developmental community. From the parents to the providers from the teachers to the care coordinators, All have made a choice to help enrich and bring fulfillment to someone's life.

So what is fulfillment? This word has two related meanings. In terms of emotions, it is a happy, contented feeling or the feeling you get when something you've been waiting on is finally completed. In a way it is connected to the other meaning of the act of finishing or doing what was promised.

When I first started Professional Medical Fulfillment, all the "Fulfillment" part of my company's name meant to me was "the act or process of fulfilling a promise", in our case to get you your supplies correctly and on time. However, over the years, I have also grown to understand the more emotional definition of Fulfillment, the feeling of being happy and satisfied with your life because you are doing interesting, useful, or important things. Many people feel fulfillment from being a parent, having a successful career, or graduating from school, but we are lucky enough to feel that everyday because we have had the blessing to work alongside the amazing professionals, families, and others who are a part of the intellectual developmental disabilities community. Seeing All the Direct Support Professionals, Care Coordinators, Special Education Teachers, Clinicians, Parents, Siblings, Foster Families... helping someone reach their fullest potential...helping them achieve fulfillment is what keeps us going because we are really the ones who get fulfillment by just being a small part of their story. When you look at the circle of support for someone with complex health needs...what we do is such a small part...getting them medical supplies...but we feel called to do this. We feel called to make this little part easier. We feel called to help someone regardless of their disability have true joy and enriched lives gives us great Fulfillment. We want to serve you. We want to serve your families. We want to serve anyone that can benefit from our services. It is a blessing for us to do so. We feel called to this work. By the time a provider or family gets to our piece of the puzzle. All we want to do is give them the best experience possible..which, I guess gets back to the original Fulfillment...they can trust us to get them what they want when they want it, fix any issues, listen to them... and from a company that really understands what they need and why.

**Clint Chapman**  
Owner