

Finding Efficiencies and Quality Reporting Made Easy

THE ARC OF NORTH CAROLINA has been proudly providing advocacy and services to people with intellectual and developmental disabilities since 1953. With offices across the state, The Arc of NC has a broad reach, with 729 employees supporting over 3,215 individuals.

The Arc of North Carolina has been using MediSked Connect to generate efficiencies, drive innovations, and improve lives since 2013.

The Arc pulls frequent reports for funders, grants, quality improvement projects, annual reports, advocacy, demographics, and cultural competency efforts.

FEATURED SOLUTION



Streamline information and service delivery to create efficiencies and improve outcomes across provider agencies

*“MediSked Connect is a database for everything we do – so we can easily pull information on anything we need, whenever we need it. I enjoy the systems flow of information. This comprehensive system allows for accessing general information or specific information with ease. In particular, the query builder is super easy to use, **I love it.**”*

–LIZ BOLTZ, DIRECTOR OF QUALITY MANAGEMENT AND COMPLIANCE

Why the Arc of North Carolina Uses MediSked Connect

For their guardianship grant, The Arc of North Carolina must report quarterly on a myriad of fields like admission and change in guardianship status such as, successor or limited guardianship. To streamline the process, Liz Boltz, Director of Quality Management and Compliance, created and saved a unique report with MediSked Connect’s robust query builder. The builder allows customization of fields, so the report includes the specific titles that the guardianship director needs for the grant.

Liz also developed a standard procedure so that all credentialing documents for employees are maintained in their More Information Page on MediSked Connect. This is the information needed for audits, previously stored in paper files.

“These became very large files for some employees, as much of the info is updated annually. Also, it was hard to manage and monitor. So, it’s now stored with our MediSked platform,” said Liz. “I created custom fields and we can query the information. We have access to it across the state. So far it is working fantastic! Wish we would have thought of this a few years ago!”