



Boston Travel Guide Spring 2026



ANCOR CONNECT '26

APRIL 21-23 | BOSTON, MA

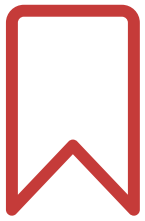


Table of Contents

Key Contact Information	3
Travel Checklist	4
Airport Accessibility	5
Getting to the Omni Hotel	6
Venue Accessibility	9
Accessible Dining	11
Visitor Info	13
Attractions	15
Accessible Transportation	17
Public Transit	20
Accessible Public Transit	27
Sidewalk Accessibility	29





Key Contact Information

Omni Boston Hotel at the Seaport

Address: 450 Summer St, Boston, MA 02210

Phone: (617) 476-6664

Website: <https://www.omnihotels.com/hotels/boston-seaport>

Boston Visitor Information Center

Address: 139 Tremont Street, Boston, MA 02111

Phone: (617) 536-4100

Hours: 8:30 AM - 5:00 PM Daily

Website: <https://www.meetboston.com/plan/visitor-center/>

City of Boston Disabilities Commission

Address: 1 City Hall Square, Room 967, Boston, MA 02201

Phone: (617) 536-4100

Text: (617) 251-2718

Hours: 9:00 AM - 5:00 PM Monday - Friday

Website: <https://www.boston.gov/departments/disabilities-commission>

Massachusetts Bay Transportation Authority (MBTA) Public Transit Customer Support

Main Hotline: (617) 222-3200

Toll Free: 800-392-6100

Elevator/Escalator Hotline: (617) 222-2828

TTY (Teletypewriter): 711

Hours: 6:30 AM - 8:00 PM Monday - Friday

Website: <https://www.mbta.com/customer-support>





Travel Checklist

To make your experience smooth and stress-free, we've put together a quick checklist and packing guide. These important things will help you stay prepared, comfortable, and ready for an accessible and inclusive conference experience.

1. Important Travel Documents:

- Photo ID – Required for hotel check-in and any ID verification.
- Hotel Reservation Details – Keep confirmation handy for check-in.
- Emergency Contact List – Include family, medical, and conference contacts.
- Health Insurance Card – In case that you require medical attention while visiting.
- Accessibility Documentation – such as letters of accommodation or service animal documentation, if relevant.
- Travel Itinerary – Flight details and ground transit plans.

2. Clothing: Boston in April can be unpredictable — cool mornings, mild afternoons, and possible rain. For an up-to-date weather forecast, click here: [Boston Weather Forecast](#)

- Business Casual Outfits – For networking events and dinners.
- Comfortable Shoes – For walking between venues and sightseeing.
- Casual Wear – For unofficial meetings and relaxation.
- Warm Layers – Sweater or fleece for chilly mornings and evenings.
- Rain Protection – Lightweight rain jacket or umbrella for spring showers.
- Accessories – Scarf and gloves if you tend to get cold; sunglasses for sunny afternoons.

3. Additional Important Items

- Medications
- Phone, laptop, & chargers – Keep your devices powered for maps, schedules, and networking
- Portable power bank – Essential for long conference days
- Conference app installed – For schedules, information, and updates





Airport Accessibility Resources

To make your time at Boston Logan smooth and stress-free, we've created a quick guide to the airport's accessibility services. These tips will help you travel safely through facilities, security, and support options with confidence.

1. Before You Travel:

- Let your hotel, vehicle rental company, and airline know if you require any special arrangements.
- Confirm plans 24 hours before departure and get in touch with your airline 48 hours before departure.

2. Wheelchair Help

- Ask your airline directly for wheelchair help.

3. Facilities that are Accessible

- Every terminal has restrooms and family restrooms.
- Elevators in terminals and garages have Braille and emergency call buttons.
- There are ramps that are accessible from the curbside to the terminal.

4. Service Animals

- Allowed throughout the airport.
- Relief places include curbside on Arrivals level and post-security in each terminal.

5. Sensory/Calming Room

- Located in Terminal E, close to Gate E15, open all hours.
- Access code: 1-4-3 + ENTER.
- Features calming tools and airplane simulation.

6. The Hidden Disabilities Sunflower Program

- Travelers with non-visible disabilities can receive free lanyards from information booths.
- Call 1-800-23-LOGAN for details.





Getting to the Omni Hotel

1. Driving & Parking

- Interstates I-90 and I-93 provide easy access to the Omni Hotel, depending on your direction of travel.
- Parking
 - The Omni Hotel offers the following parking options:
- Overnight Parking
 - Valet Parking: \$65 per night
 - Self-Parking: \$55 per night
- Hourly Valet Parking Rates
 - 0–2 hours: \$24
 - 2–4 hours: \$36
 - 4–6 hours: \$48
 - More than 6 hours: \$65
- There are also other parking facilities nearby. The [Commonwealth Pier Garage](#) is the closest public garage to the Omni Hotel. It charges \$44 for a full day.





Getting to the Omni Hotel contd.

2. From Boston Logan International Airport

- Take the Silver Line bus (SL1). The bus runs every 10 to 15 minutes, every day, from 5:30 AM to 1:00 AM.
- This is the fastest route from Logan Airport. The bus ride is free when departing from the airport.
- Follow the bus signs inside the terminal. The bus stop is on the lower arrivals level of each terminal.
- Take the bus from the airport and get off at the World Trade Center Station stop on Congress Street.
- This is the first stop after leaving the airport terminals.
- If you board at Terminal E, the bus makes one stop.
- If you board at Terminal A, the bus makes five stops.
- Before crossing the bridge into Boston, the bus stops at the following terminals:
 - Terminal A
 - Terminal B, Stop 1
 - Terminal B, Stop 2
 - Terminal C
 - Terminal E
- The Omni Hotel is 0.2 miles from the World Trade Center Station stop on Congress Street.
- Walk southwest on World Trade Center Avenue toward the SBWTC Pedestrian Tunnel.
- Then turn left onto Summer Street.





Getting to the Omni Hotel contd.

3. From Boston South Station

- Take the 7 bus and ride it for three stops.
- The bus runs every 15 minutes. The fare is \$1.70.
- To take this bus, go to the bus stop on the street next to the South Station Red Line entrance.
- Ride the bus for three stops. Get off at the Summer Street stop, opposite the World Trade Center (WTC) Avenue stop.
- The Omni Hotel is across the street from the bus stop.
- You can pay the bus fare with a credit or debit card using contactless payment.

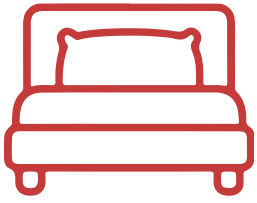
4. From Boston North Station

- Take the 4 bus and ride it for ten stops.
- The bus runs every 30 minutes. The fare is \$1.70.
- From Boston North Station, go to the bus stop on Causeway Street, near A&B Kitchen.
- Ride the bus for ten stops. Get off at the Summer Street stop, opposite the World Trade Center (WTC) Avenue stop.
- The Omni Hotel is across the street from the bus stop.
- You can pay the bus fare with a credit or debit card using contactless payment.

5. From Boston Back Bay Station

- Take the Orange Line train toward Oak Grove and ride it for four stops.
- Then take the 7 bus and ride it for four stops.
- The total cost of this trip is \$4.10.
- You can pay the bus and train fare with your credit or debit card using contactless payment.





Venue Accessibility Resources

We want your stay in Boston to be comfortable and accessible. The information below explains the accessibility features at the conference venue and nearby hotels. It also lists essential services close to the Omni Hotel.

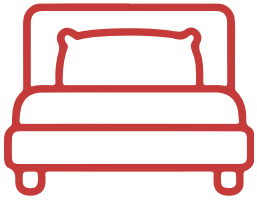
1. Conference Venue

- All meeting rooms and exhibit halls are fully ADA compliant.
- The venue has accessible entrances and ramps throughout the building.
- Elevators serve all floors and include Braille labels and emergency call buttons.
- Accessible restrooms are located near all main session areas.
- Quiet rooms are available for attendees with sensory needs.

2. Hotel Accommodations

- Accessible rooms include roll-in showers and grab bars.
- Emergency systems include both visual and audible alarms.
- Accessible rooms have lowered closet rods, light switches, and thermostats.
- Service animals are allowed.
- Please contact the hotel directly before arrival to confirm your specific accessibility needs.





Venue Accessibility Resources contd.

3. Essential Nearby Resources

- Drug Store:
 - CVS
 - 91 Seaport Blvd, Boston, MA 02210
 - 0.5 miles from the Omni Hotel
 - Store hours: 7:00 AM to 11:00 PM
 - Pharmacy hours: 9:00 AM to 7:00 PM
- Urgent Care:
 - South Boston Health Seaport Urgent Care
 - 0.3 miles from the Omni Hotel
 - Hours: 10:30 AM to 7:00 PM
 - This location does not accept Medicare.
- Hospital:
 - Tufts Medical Center
 - 800 Washington St, Boston, MA 02111
 - 1.6 miles from the Omni Hotel
- Grocery Store:
 - Trader Joe's
 - 44 Thomson Pl, Boston, MA
 - 0.5 miles from the Omni Hotel
 - Hours: 9:00 AM to 9:00 PM





Accessible Dining Options

Boston offers many dining options that are accessible to guests with disabilities. Below is a list of restaurants near the Omni Hotel, followed by restaurants specifically recommended by diners with disabilities.

Restaurants Near the Omni Hotel

- [J. Pace & Son](#)
 - Price range: \$10–20
 - Address: 1 Park Lane
 - Distance: 0.3 miles from the Omni Hotel
- [Harpoon Brewery and Beer Hall](#)
 - Price range: \$10–20
 - Address: 306 Northern Ave
 - Distance: 0.6 miles from the Omni Hotel
- [Honeygrow](#)
 - Price range: \$10–20
 - Address: 100 Northern Ave
 - Distance: 0.6 miles from the Omni Hotel
- [Stubby's](#)
 - Price range: \$10–20
 - Address: 43 Northern Ave
 - Distance: 0.7 miles from the Omni Hotel
- [Lulu Green Vegan Restaurant](#)
 - Price range: \$20–30
 - 246 W Broadway, Boston, MA 02127
 - Distance: 0.8 miles from the Omni Hotel





Accessible Dining Options

Restaurants Specifically Recommended by Diners With Disabilities

- [Clover Food Lab](#)
 - Price range: \$10–20
 - Address: 160 Federal St
 - Distance: 0.9 miles from the Omni Hotel
- [Democracy Brewing](#)
 - Price range: \$20–30
 - Address: 35 Temple Place
 - Distance: 1.3 miles from the Omni Hotel
- [Union Oyster House](#)
 - Price range: \$20–30
 - Address: 41 Union St
 - Distance: 1.5 miles from the Omni Hotel
- [Hub Hall](#)
 - Price range: \$10–20
 - Address: 80 Causeway St
 - Distance: 2.1 miles from the Omni Hotel

**A full list of restaurants recommended by diners with disabilities is available [here](#).





Visitor Info & Accessibility Resources

We want your time in Boston to be easy and relaxing. The information below includes maps, visitor guides, and accessibility resources to help you plan your stay.

1. City Maps and Visitor Guides

- Digital Visitor Guide
 - A guide to Boston and Cambridge. It includes information on attractions, restaurants, and events.
 - https://meet-boston.dcatalog.com/v/Official_Visitors_Guide
- Neighborhood Guide
 - An interactive guide to Boston's 23 neighborhoods.
 - <https://www.meetboston.com/explore/neighborhoods/>
- Boston Visitor Center
 - Address: 139 Tremont Street, Boston, MA 02111
 - Hours: 8:30 AM to 5:00 PM daily
 - You can visit the center to pick up maps and brochures. Staff members can also answer questions about your stay.



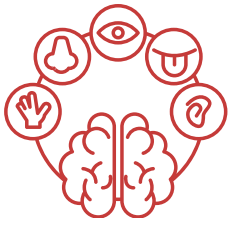


Visitor Info & Accessibility Resources

2. Accessibility Resources – Boston provides several services to support visitors with disabilities:

- MBTA Public Transit
 - Buses and subways include:
 - Ramps and bridge plates
 - Priority seating
 - Audio and visual stop announcements
 - Access for service animals
- The RIDE
 - A door-to-door paratransit service. It is available for people who cannot use standard public transportation.
- Wheelchair Accessible Travel Guide
 - A guide with information about wheelchair accessible attractions and experiences in Boston.
 - https://wheelchairtravel.org/boston/#google_vignette
- General Accessibility Guide
 - More information about accessible experiences in Boston is available here:
 - <https://www.meetboston.com/plan/accessibility>





Sensory & Wheelchair Friendly Attractions

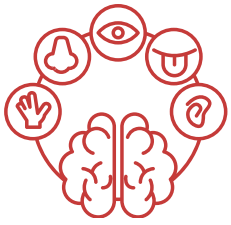
We want everyone to experience Boston in a comfortable and accessible way. The attractions listed below offer sensory-friendly and wheelchair-accessible options.

Sensory-Friendly Attractions

The following attractions offer accommodations for visitors with sensory sensitivities or other accessibility needs. Please visit each venue's accessibility page for details about quiet spaces, sensory kits, and related services.

- [Museum of Science](#)
- [Boston Children's Museum](#)
- [Old State House](#)
- [Museum of Fine Arts](#)
- [Zoo New England](#)
- [New England Aquarium](#)





Sensory & Wheelchair Friendly Attractions

Wheelchair-Accessible Attractions

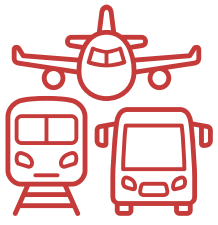
Many popular attractions in Boston are wheelchair accessible. These include historic landmarks, museums, and outdoor spaces. You can review the guide below for details about ramps, elevators, and other accessibility features at each location.

Highlights include:

- Touring the USS Constitution, the oldest commissioned naval vessel in the United States
- Visiting historic sites such as the Old North Church and the Paul Revere House
- Exploring Faneuil Hall Marketplace and the Freedom Trail
- Viewing art at the Museum of Fine Arts and the Isabella Stewart Gardner Museum
- Spending time along the Charles River Esplanade

The guide also provides planning tips. It includes information about the GoCity Boston All-Inclusive Pass, which offers discounted access to selected attractions.





Accessible Transportation Options

Boston offers several accessible transportation services. These services can help you plan your trip, use paratransit options, and find statewide transportation resources.

1. MBTA Mobility Center

The MBTA Mobility Center is located at 1000 Massachusetts Ave, Boston. It provides information and support for accessible transit planning. Services are free and available in multiple languages.

Phone: 617-337-2727

Call to schedule an appointment or request more information.

Services Provided:

- Individual or group travel training
- Help planning accessible trips on MBTA routes or with The RIDE
- Assistance with applications for reduced fare programs, including Blind Access, Senior, and TAP CharlieCards
- Guidance on using apps for elevator updates and rideshare services
- Referrals to community transportation resources

2. The RIDE

The RIDE is a door-to-door, shared paratransit service. It is for people who cannot use standard MBTA services because of a disability.

Service Details:

- Available in 58 cities and towns in Greater Boston
- Operates year-round, generally from 5:00 AM to 1:00 AM
- Trips must be scheduled 1 to 5 days in advance
- Travel time is similar to fixed-route public transit, plus up to 20 additional minutes
- Discounts are available for seniors and riders who meet income requirements





Accessible Transportation Options

3. MassAbility Transportation Resources

MassAbility provides transportation information for people across Massachusetts. This includes seniors, individuals with disabilities, and others who need accessible transportation options.

Key Resources:

- Ride Match: A tool that helps you search for public, private, and accessible transportation options by location
- Google Transit: A trip planning tool with integrated public transit information
- Travel Training: Instruction on how to use public transportation
- TAP CharlieCard: Reduced fares for eligible riders across Massachusetts

4. Wheelchair-Accessible Taxis (WAVs)

Wheelchair-accessible taxis in Boston are called WAVs, which stands for Wheelchair Accessible Vehicles. They are part of the regular city taxi fleet. No application or advance scheduling is required.

You can request a WAV in the following ways:

- Through taxi apps
- By calling a taxi company directly:
 - Metro Cab: 617-782-5500
 - Boston Cab: 617-536-5010
 - Independent Taxi Operators Association (ITOA): 617-268-1313
- Through the UberWAV app
- Through the CURB app





Accessible Transportation Options

5. On-Street Accessible Parking

Boston provides publicly [accessible parking spaces](#) in major commercial areas and neighborhood main streets. These spaces are marked with signs that say “HP/DV Parking.” Any vehicle with a valid disability placard or license plate from Massachusetts, another U.S. state, or Canada may use these spaces.

Key Details:

- On-Street Accessible Parking (OSAP) spaces are listed on the On-Street Accessible Parking Map. The map is updated regularly when spaces are added or relocated.
- The exact parking space may not match the precise location shown on the map. However, it will be close to the listed area.
- The map shows spaces near businesses and community buildings, such as libraries and post offices. It does not include residential spaces requested by individuals.
- To report errors or missing spaces, email disability@boston.gov or call 617-635-3682. Text support is available at 617-251-2718.





Public Transit in Boston

Boston's public transit system is called the MBTA. Many people call it "the T." It is one of the easiest and most convenient ways to travel around the city. You can use it to visit many places in Boston. If you are visiting the city for the first time, or if you are coming back again, this is what you should know.

1. What is the MBTA?

The MBTA is the fourth busiest public transit system in the United States. It operates five main types of transportation.

Subway:

- The subway has five routes. These are the Red Line, Orange Line, Blue Line, Green Line, and the Mattapan Trolley.

Bus:

- The bus system has 177 routes. These include local routes, express routes, and crosstown routes.

Silver Line:

- The Silver Line is a bus rapid transit service. It uses special lanes that are only for buses in some areas.

Commuter Rail:

- The commuter rail is a regional train service. It connects 137 stations in the Greater Boston area.

Ferry:

- The ferry system has eight terminals. It connects downtown Boston with the North Shore and the South Shore.

Paratransit:

- The RIDE is a service for people with disabilities. It provides transportation for riders who cannot use regular public transit.





Public Transit in Boston contd.

2. Hours and Frequency

- Most services run every day from 5:00 AM to 1:00 AM.
- There is no train service during the night. However, some buses start as early as 3:30 AM.
- Subway trains usually arrive every 10 to 15 minutes during most of the day.
- On weekdays, trains and buses run more often than on weekends.

3. Tips for Riding the T

- Let passengers leave the train or bus before you get on.
- Move further inside the train or bus so that other people have space to enter.
- Take off your backpack and hold it in your hand. Keep phone calls short.

4. Language Assistance

- MBTA staff speak multiple languages. Interpreter services are available in more than 240 languages.
- Customer Support: 617-222-3200





Public Transit in Boston contd.

5. Arriving in Boston by Train, Bus, or Car

Boston is an important transportation center. You can arrive by train, bus, or car. From these arrival points, you can easily connect to the MBTA to complete your trip.

South Station

- What it is:
 - South Station is the city's main transportation terminal. Amtrak trains stop here. Many intercity buses, such as Greyhound and Megabus, also stop here. MBTA trains and buses operate from this station as well.
- Connections:
 - You can take the Red Line subway from here. You can also take the Silver Line bus, other MBTA buses, and Commuter Rail trains that travel south of Boston.
- Tip:
 - If you arrive at Logan Airport, you can take the Silver Line SL1 to South Station. This service is free from the airport.

North Station

- What it is:
 - North Station is located under TD Garden, near the North End. Amtrak trains stop here. MBTA Commuter Rail trains that travel north of Boston also stop here.
- Connections:
 - You can take the Green Line or the Orange Line. MBTA buses are also available.
- Tip:
 - This station is a good starting point if you want to visit the North End or attend a game or event at TD Garden.





Public Transit in Boston contd.

Back Bay Station

- What it is:
 - Back Bay Station is a smaller transportation hub. It is located in the Back Bay neighborhood, near Copley Square.
- Connections:
 - You can take the Orange Line, MBTA buses, and some Commuter Rail trains from this station.
- Tip:
 - This station is convenient if you are staying in Back Bay or visiting the Prudential Center.
- Important Information:
 - There is no direct subway connection between North Station and South Station. If you want to travel between these stations, take the Red Line from South Station to Park Street. Then change to the Green Line and travel to North Station. You can also make this trip in the opposite direction.



Public Transit in Boston contd.

6. Arriving in Boston via Logan Airport

Logan International Airport is close to downtown Boston. The MBTA offers two simple and affordable ways to travel from the airport.

- Silver Line SL1 (Free)
 - The Silver Line SL1 stops at every airport terminal. It connects to South Station, where you can transfer to the Red Line. The transfer to the Red Line at South Station is free.
 - This option is a good choice if you are traveling to downtown Boston or to Cambridge.
- Massport Shuttle (Free)
 - The Massport Shuttle also stops at every airport terminal. It takes you to Airport Station on the Blue Line. After you transfer to the Blue Line, you must pay the regular subway fare.
 - This option is a good choice if you are traveling to the waterfront or near Government Center.
- Tip
 - Both options are accessible for people with disabilities and run often. If you have luggage, the Silver Line is usually the easier option.

7. Parking

[MBTA parking lots and garages](#) usually cost about 5 dollars per day. This is much cheaper than parking garages in downtown Boston.



Public Transit in Boston contd.

8. Popular Destinations on the T

Boston's public transit system makes it easy to visit many famous places in the city. Here is how you can reach them.

[Boston Common and Public Garden](#)

Closest stations:

- Park Street Station on the Red Line and Green Line.
- Boylston Station on the Green Line.

Other nearby stations:

- Downtown Crossing, Chinatown, Arlington, and Government Center.

Note:

- The entrance at Boylston Station is not accessible for people with disabilities.

[Faneuil Hall Marketplace](#)

Closest stations:

- Aquarium Station on the Blue Line.
- Haymarket Station on the Orange Line and Green Line.
- State Street Station on the Orange Line and Blue Line.
- Government Center Station on the Green Line and Blue Line.

About:

- Faneuil Hall Marketplace is a historic market area. It has many shops and restaurants. It is also part of the Freedom Trail.



Public Transit in Boston contd.

North End

- Closest stations:
 - Haymarket Station or North Station on the Orange Line and Green Line.
- About:
 - The North End is Boston's oldest neighborhood. It is famous for Italian restaurants. You can also visit Paul Revere's House and Old North Church there.

Freedom Trail

- Starting point:
 - The Freedom Trail begins at Boston Common. The closest stations are Park Street Station on the Red Line and Green Line, or Boylston Station on the Green Line.
- Stops along the trail:
 - Park Street Station on the Red Line and Green Line.
 - State Street Station on the Orange Line and Blue Line.
 - Government Center Station on the Orange Line and Blue Line.
 - Haymarket Station on the Orange Line and Green Line.
 - North Station on the Orange Line and Green Line.
 - Charlestown Navy Yard, which you can reach by the Inner Harbor Ferry

For more information about the T and Public Transit in Boston, [click here!](#)



Accessible Public Transit

Boston's MBTA provides several ways to plan an accessible trip. You can use these options if you travel by subway, bus, Commuter Rail, or ferry. Here is how you can make your trip easier.

1. Online Trip Planning

You can use the [MBTA Trip Planner](#) to get directions that are designed for accessibility.

- Enter your starting point, destination, and travel time.
- Select the option “Wheelchair accessible trip.”
- View step-by-step directions, maps, and service alerts.

A guide to all MBTA stations with accessibility information is available [here](#).

2. By Phone

If you prefer speaking with a person, you can call MBTA Customer Support.

- Call 617-222-3200. For TTY, use 711. For ASL video relay, use VRS.
- Follow the phone prompts to reach schedules and travel directions.
- Tell the agent that you need accessible directions.



Accessible Public Transit contd.

3. Frequently Asked Questions

- **How do I know if a station is accessible?**
 - You can find detailed accessibility information for the subway, commuter rail, and ferry on the MBTA stations hub. First, select your preferred mode of transit at the top of the page.
 - For bus stops, visit the bus schedule page. Select the route you usually take. Then click the “Stop Info” button next to your preferred stop to see accessibility details.
 - You can also use the MBTA Trip Planner to find a route that is accessible from start to finish.
- **Can I use a ramp if I have a disability but do not use a wheelchair?**
 - Yes. Every MBTA customer can use accessibility equipment on all vehicles and in every station. This includes ramps, elevators, and mobile bridge plates, among other devices.
- **Are T employees trained to assist people with disabilities?**
 - Yes. MBTA employees receive extensive training on how to help customers with disabilities. They are trained to assist people with general disabilities as well as specific types of disabilities. They also know how to help in emergency situations.





Sidewalk Accessibility

Boston has some challenges for people who use wheelchairs. The city has made a lot of progress to improve accessibility. However, sidewalk conditions can be different in each neighborhood.

Current Accessibility

- **Curb Ramps:** Most street intersections have curb ramps. However, only about half of them meet ADA standards.
- **Improvements Underway:** After a 2021 settlement, Boston is upgrading 1,600 curb ramps each year. The goal is for all crossings to meet ADA standards.
- **Crosswalk Safety:** Many major intersections have audio and visual signals. Some also use “exclusive phasing,” which stops all traffic so pedestrians can cross safely.

Historic Neighborhoods

- Neighborhoods such as Beacon Hill and the North End often have brick or cobblestone sidewalks. These sidewalks can be uneven and narrow.
- Some streets, like Acorn Street, are not accessible for wheelchairs. However, streets like these are rare near major attractions.

For more information about sidewalk accessibility in Boston, we recommend [this guide](#).